



March 24, 2020

To all valued dealers, partners and employees:

We are quickly responding to the impact of the COVID-19 Coronavirus and I felt it was important to update you on the status of Triangle Group (TG) operations. I'm pleased to report that TG remains fully operational in all respects, including product delivery, manufacturing, technical support and engineering. At this time, we anticipate no reduction in our capacity to produce product or in our ability to provide the technical support you need. We are however experiencing a little bit of disruption with our logistics partners and are handling these as they come up. We are also closely monitoring the situation with our suppliers to ensure we have a steady supply of raw materials.

Our top priority is the health and safety of our employees, our community and our customers. As such, we have put in place new policies and practices that align with the recommendations of the various government and health authorities who are addressing the impact of the COVID-19 Coronavirus. These include:

- **The creation of a COVID-19 Coronavirus taskforce to monitor daily events and to respond to directives as issued from federal, provincial or local authorities**
- **Shifting to a comprehensive work-from-home policy for all possible Triangle Employees**
- **Suspending all travel and all in-person dealer training**
- **Suspending all visits to the plant and have it completely closed to the public**
- **Following "social distancing" guidelines and recommendations as per the WHO and the CDC**
- **Following very strict health and safety precautions in the factory, including 2 employees (full-time) disinfecting of surfaces, no sharing of tools, staggered breaks, 6 foot rule for all employees, closed canteen, no one to congregate on the shop floor, frequently washing hands with soap and water for at least 20 seconds. Use of alcohol-based hand rub with at least 60% alcohol when soap and running water are unavailable or impractical, avoid touching eyes, nose, or mouth with unwashed hands etc...**

We are closely monitoring the COVID-19 Coronavirus situation daily and will continue to provide updates on TG operations should any further changes become necessary, as we believe proper communication is key in these difficult times. My hope is that you and your families remain safe and healthy through all of this.

Thank you for your support and remember we are here to support you!

Sincerely,

Pete Fournier
President

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